

Scorecard >

1.0	Customer			+	ADD
		Actual	Goal		As of Date
	<u>Fulfill Statutory Mandate (FS Chapter 406) (ES1-1)</u>				
	<u>Total Number of Cases Investigated/Processed by the Medical Examiner - Fiscal Year</u>	11,544	n/a		FY05
	<u>Deaths Certified Annually (Autopsies, External Examinations, Skeletal Examinations and Telephone Cases)</u>	2,718	n/a		FY05
	<u>Deaths Certified Monthly</u>	201	n/a		Jun 2006
	<u>Autopsies performed annually</u>	2,045	n/a		FY05
	<u>Body Disposition Requests Processed /Approved per Florida Statute (ES1-1)</u>	6,485	n/a		FY05
	<u>Comply with Florida Administrative Code - Bone & Tissue Procurement (ES1-1)</u>				
	<u>Bone & Tissue Cases processed annually (Fiscal Year)</u>	124	n/a		FY05
	<u>Public Interment Program (ES1-1)</u>				
	<u>Public Interment Cases Annually (Fiscal Year)</u>	762	n/a		FY05
	<u>Forensic Toxicology Laboratory Activity (ES 1-1)</u>				
	<u>Toxicology Cases Processed (ME District 11, Miami-Dade)</u>	119	n/a		May 2006
	<u>Toxicology Cases Received - (ME District 11, Miami-Dade)</u>	1,867	n/a		FY05
	<u>Toxicology Tests Performed - (ME District 11, Miami-Dade)</u>	39,300	n/a		FY05
	 <u>Toxicology Cases Processed (Outside Districts)</u>	19	10		May 2006
	<u>Toxicology Cases Received - (Outside Districts)</u>	1,035	n/a		FY05
	<u>Toxicology Tests Performed - Outside Clients</u>	24,900	n/a		FY05
2.0	Financial			+	ADD
	<u>Meet Budget Targets (ME)</u>				
	 <u>Revenue: Total (Medical Examiner)</u>	\$2,342	\$2,212		FY06 Q3
	 <u>Expenses: Total (Medical Examiner)</u>	\$1,934	\$2,208		FY06 Q3
3.0	Internal			+	ADD
	<u>Autopsy Reports Preparation Time (PS 1-2)</u>				
	 <u>Autopsy protocol preparation time (days)</u>	9	14		Jun 2006
	<u>Medical Examiner Release Time (hours) (PS 1-2)</u>				
	 <u>Medical Examiner Release Time</u>	30	24		Jun 2006
	<u>Scene Investigations by Medical Examiners (ES1-1)</u>				
	<u>Scene Investigations by Medical Examiners</u>	170	n/a		FY05
	<u>Forensic Imaging Unit Activity (ES 1-1)</u>				
	<u>Photographs Taken</u>	123,560	n/a		FY05
	<u>Evaluate Laboratory Case Input and Output</u>				
	 <u>Ratio of Toxicology cases completed to cases received.</u>	0.82	1.00		May 2006
4.0	Learning and Growth			+	ADD
	<u>Web enabled 24 Hr Medical Examiner information (PS1 - 7)</u>				
	 <u>CME Implementation (Percent Complete)</u>	50	50		FY05
	<u>Provide medicolegal death investigation and forensic photography seminars (PS1-7)</u>				
		177	100		FY05

 [Number of professionals attending medical examiner seminars.](#)

Expand awareness of death investigation processes (PS1-7)			
Training activities for public safety agencies and the community	101	n/a	Cal05
Medical Examiners contribute to law enforcement and support the judicial process (PS5-1).			
Medical Examiner's contribution to depositions, pre-trial meetings/conferences and trials.	235	n/a	Cal05

Scorecard Details >

Exception Report	Owners	Monitors	 EXPLORE
Scorecard Name:	Medical Examiner Department	Hyma, Bruce Rivera-Morales, Jorge Alexander, Marie Valdes-Pages, Xavier	Hernandez, Pedro Westall, Lynn
Description:			

Parent Scorecards	Child Scorecards	 LINKS
ACM Scorecard - Hernandez, Pete		

Medical Examiner Department

Business Plan Report

Customer

Objective Name	Owner(s)
Comply with Florida Administrative Code - Bone & Tissue Procurement (ES1-1)	Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
Bone & Tissue Cases processed annually (Fiscal Year)	George Hime Bruce Hyma Jorge Rivera-Morales Marie Alexander Xavier Valdes-Pages

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Bone & Tissue Cases processed annually...

Fiscal Year	Actual	Trend
FY01	140	
FY02		
FY03		
FY04		
FY05	130	
FY06		

↑ good direction

updated: 3/7/2006

Child Measures Linked To Measure

ACTUAL	GOAL	DATE
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Objective Name	Owner(s)
Public Interment Program (ES1-1)	Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages Medical Examiner

Initiatives Linked To Objective	Owner(s)
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GrandParent Objectives

Parent Objectives

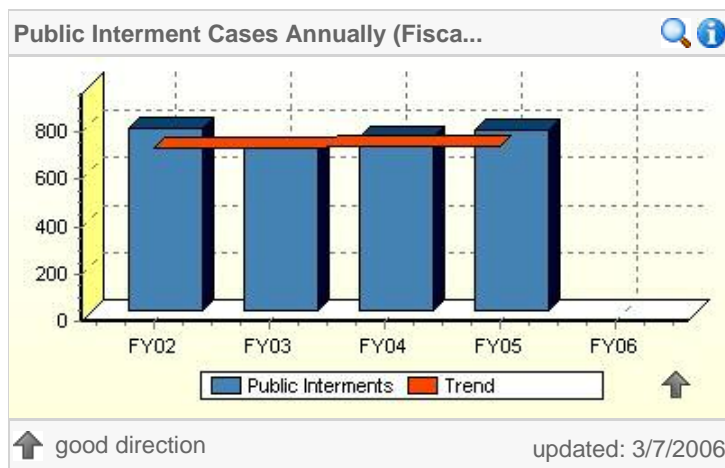
Measures	Owner(s)
Public Interment Cases Annually (Fiscal Year)	Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Number of cases interred by Miami-Dade County annually.

Performance Graph

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure			
	ACTUAL	GOAL	DATE



Objective Name	Owner(s)
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Fulfill Statutory Mandate (FS Chapter 406) (ES1-1)

Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Initiatives Linked To Objective	Owner(s)
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GrandParent Objectives

Parent Objectives

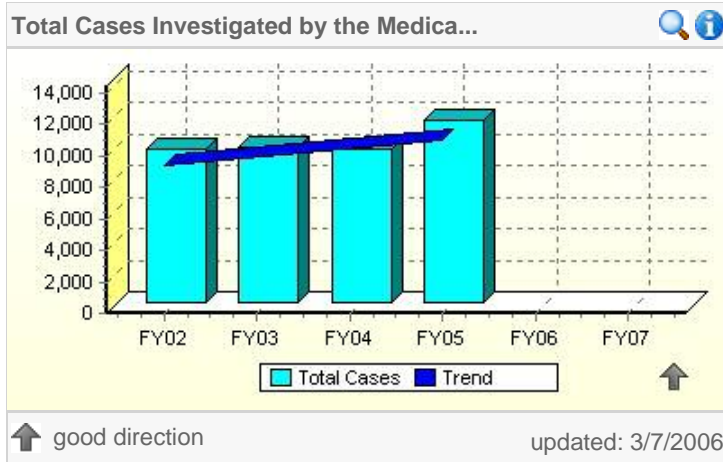
Measures	Owner(s)
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Total Number of Cases Investigated/Processed by the Medical Examiner - Fiscal Year Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

This measure includes the following: Telephone Cases, Skeleton Examinations, External Examinations, Non-ME Cases, Non-Human Remains, Cremations Approvals, Autopsies as well as Pathology and Toxicology Consult Cases and Bone & Tissue Cases.

Performance Graph

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

ACTUAL	GOAL	DATE
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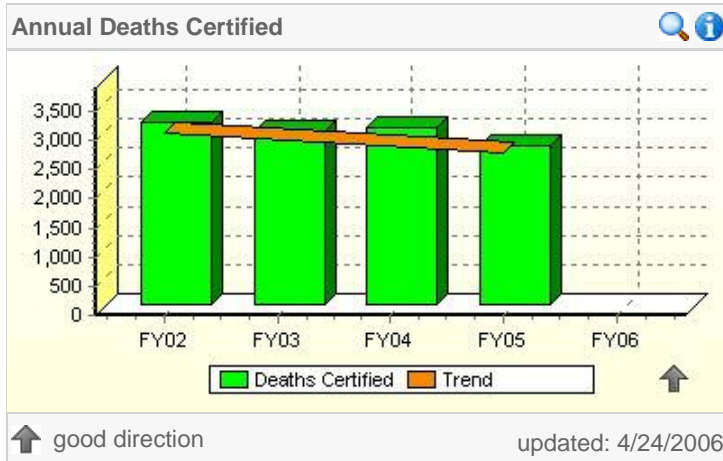
Deaths Certified Annually (Autopsies, External Examinations, Skeletal Examinations and Telephone Cases)

Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

The deaths certified annually are those deaths the medical examiner investigated and certified, that is, provided the cause and manner of death. This number also includes deaths tracked by telephone (T-cases) which have been certified by private physicians but which fall under the medical examiner's jurisdiction.

Performance Graph

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

ACTUAL	GOAL	DATE
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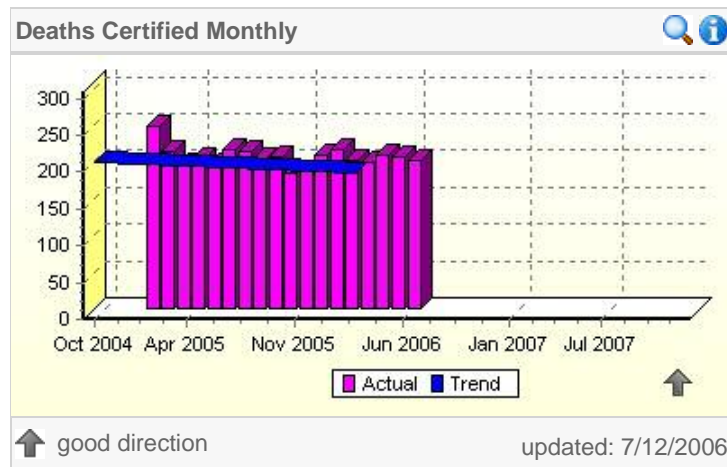
Deaths Certified Monthly

Bruce Hyma Veronica Melton-Lamar Jorge Rivera-Morales Xavier Valdes-Pages Marie Alexander

This data represents deaths certified by the Medical Examiner monthly (excluding Bone & Tissue Bank, Non ME cases, Cremation Approvals, etc).

Counts include total number of Homicides, Suicides, Accidents, and Natural deaths.

Performance Graph



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

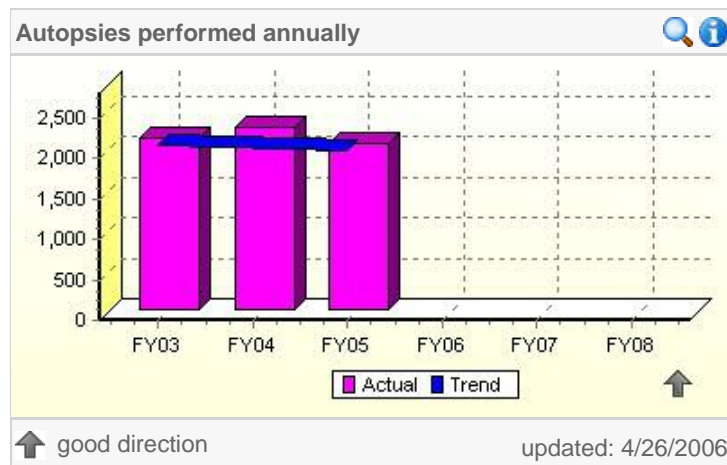
	ACTUAL	GOAL	DATE
Accidents	58	n/a	Jun 2006
Homicides	21	n/a	Jun 2006
Naturals	66	n/a	Jun 2006
Suicides	26	n/a	Jun 2006
Pending	27	n/a	Jun 2006
All Others	3	n/a	Jun 2006

Autopsies performed annually

Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

An autopsy is the external and internal examination of human remains for purposes of documenting disease, injury or indicators of chemical intoxication. The process can also aid in the determination of age, identification, gender, ethnicity and time since death. This procedure is used in the death investigation process at the discretion of the Medical Examiner per Florida Statute, Chapter 406.

Performance Graph



Initiatives Linked To Measure

Owner(s)

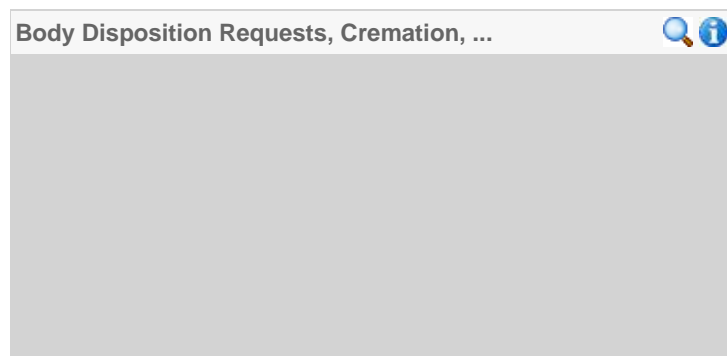
Child Measures Linked To Measure

ACTUAL GOAL DATE

Body Disposition Requests Processed /Approved per Florida Statute (ES1- Bruce Hyma Jorge Rivera-Morales Marie Alexander Xavier Valdes-Pages 1)

This public service measure represents the number of body disposition requests which are processed and approved by the Medical Examiner Department per Florida Statute. Each request must be processed for validity and certification (cause and manner of death) accuracy. The most requested disposition is cremation, but anatomical dissections and sea burials are also included.

Performance Graph

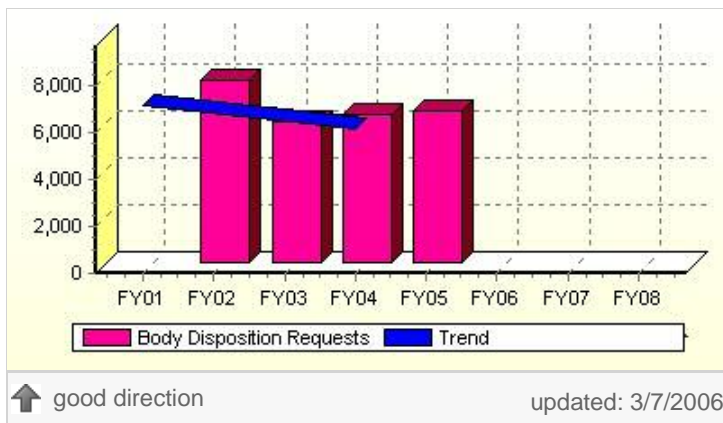


Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE



Objective Name	Owner(s)
Forensic Toxicology Laboratory Activity (ES 1-1)	Marie Alexander George Hime Elinor Lieberman Jorge Rivera-Morales Xavier Valdes-Pages Medical Examiner

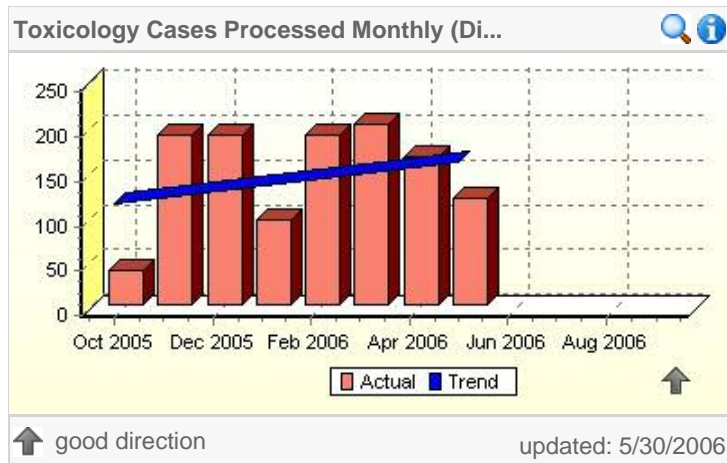
Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
Toxicology Cases Processed (ME District 11, Miami-Dade)	Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Toxicology cases processed for deaths investigated by Miami-Dade Medical Examiners per State Statute.

Performance Graph	Initiatives Linked To Measure	Owner(s)
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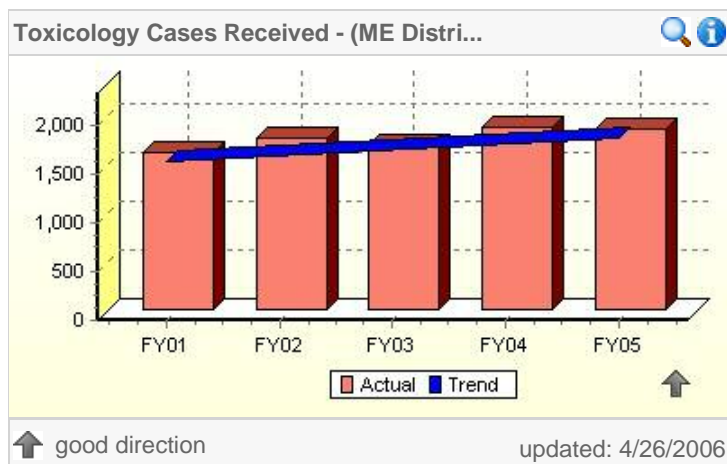


Child Measures Linked To Measure
ACTUAL GOAL DATE

Toxicology Cases Received - (ME District 11, Miami-Dade)	Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages
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Yearly count of all cases recieved by the laboratory from Miami Dade Medical Examiners

Performance Graph	Initiatives Linked To Measure	Owner(s)
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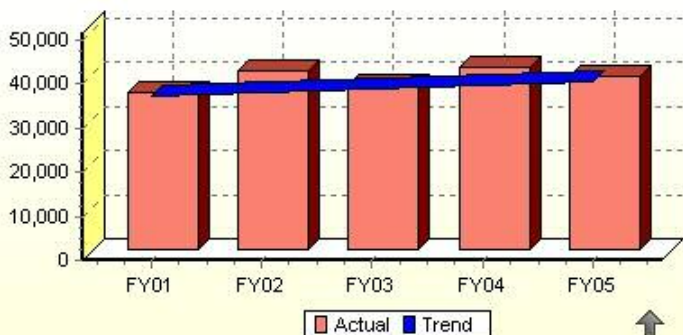
Child Measures Linked To Measure
ACTUAL GOAL DATE

Toxicology Tests Performed - (ME District 11, Miami-Dade)	Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages
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Yearly count of all tests performed on Miami Dade ME cases

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Toxicology Tests Performed - (ME Distr...



↑ good direction

updated: 4/26/2006

Child Measures Linked To Measure

ACTUAL GOAL DATE

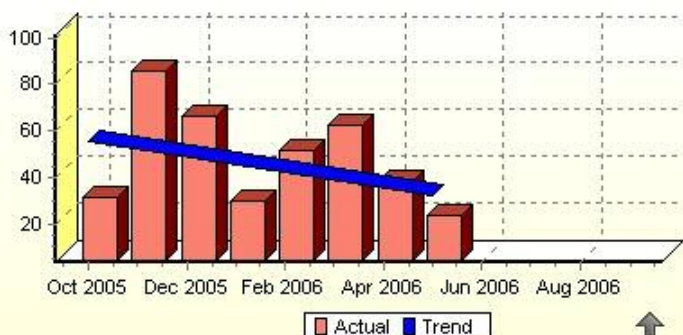
Toxicology Cases Processed (Outside Districts)

Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales
Xavier Valdes-Pages

Toxicology cases processed for other Florida Medical Examiner Districts and Law Enforcement Agencies (State, Federal and International)

Performance Graph

Toxicology Cases Processed (Outside Di...



↑ good direction

updated: 5/30/2006

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Toxicology Cases Received - (Outside Districts)

Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales
Xavier Valdes-Pages

Yearly count of all cases recieved from outside agencies

Performance Graph

Toxicology Cases Recieved - (Outside D...



↑ good direction

updated: 4/26/2006

Initiatives Linked To Measure

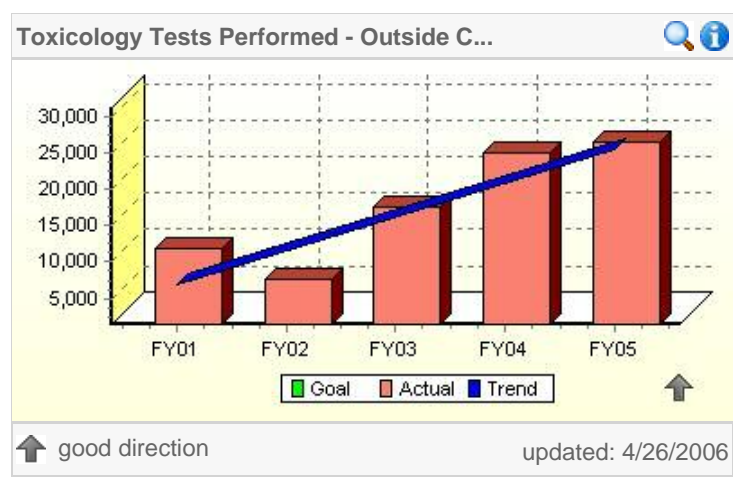
Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Yearly count of all tests performed on cases received from outside agencies

Performance Graph



Initiatives Linked To Measure Owner(s)

Child Measures Linked To Measure			
	ACTUAL	GOAL	DATE

Financial

[illegible]

Objective Name		Owner(s)
Autopsy Reports Preparation Time (PS 1-2)		Marie Alexander George Hime Jorge Rivera-Morales Xavier Valdes-Pages
Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
		Parent Objectives
Measures		Owner(s)
Autopsy protocol preparation time (days)		Bruce Hyma Veronica Melton-Lamar Marie Alexander Jorge Rivera-Morales Xavier Valdes-Pages
Average time needed to prepare an autopsy protocol for release to public. Time starts with dictation date and ends with the date that the autopsy protocol is signed by Medical Examiner		
Performance Graph	Initiatives Linked To Measure	Owner(s)
Child Measures Linked To Measure		
		ACTUAL GOAL DATE

Autopsy protocol preparation time (day...

good direction updated: 7/12/2006

Objective Name	Owner(s)
Forensic Imaging Unit Activity (ES 1-1)	Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages Medical Examiner

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
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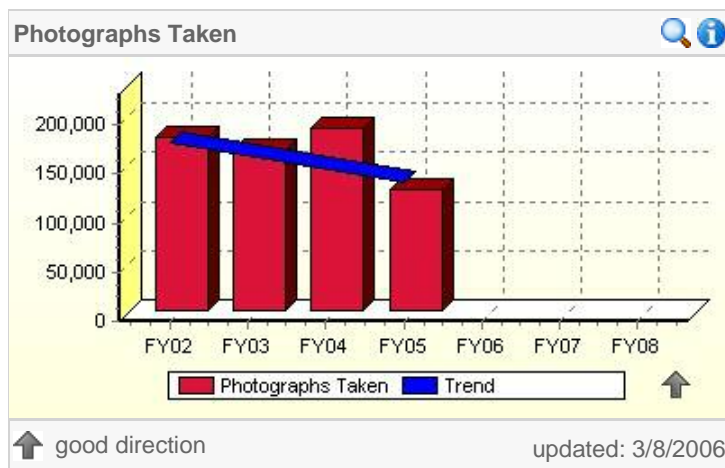
Photographs Taken	Marie Alexander Bruce Hyma Elinor Lieberman Jorge Rivera-Morales Xavier Valdes-Pages
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Photographs of autopsies, examinations, skeletal remains, non-ME cases and scenes.

Performance Graph

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure



ACTUAL	GOAL	DATE
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Objective Name	Owner(s)
Scene Investigations by Medical Examiners (ES1-1)	Marie Alexander Bruce Hyma Elinor Lieberman Jorge Rivera-Morales Xavier Valdes-Pages Medical Examiner

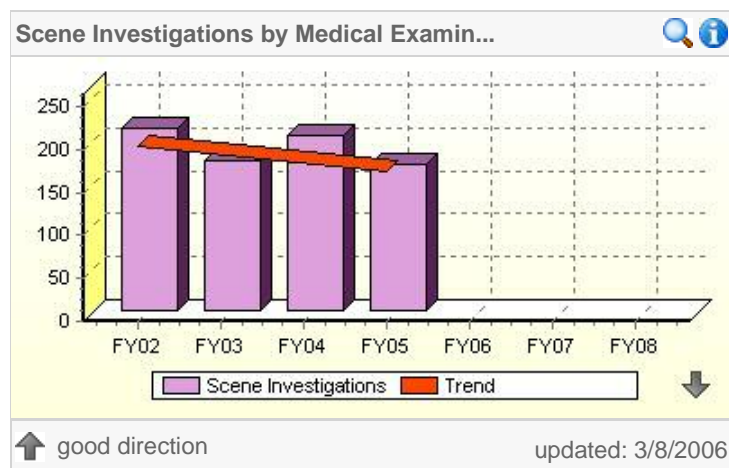
Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
Scene Investigations by Medical Examiners	Marie Alexander Bruce Hyma Elinor Lieberman Jorge Rivera-Morales Xavier Valdes-Pages

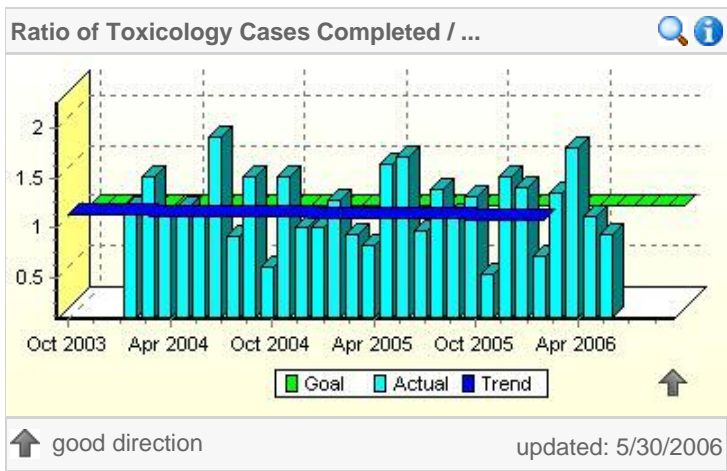
Medical Examiners will conduct an investigation at a scene of death when the body is still at the scene. These death scenes consist primarily of violent deaths including homicides, industrial and traffic accidents, some suicides and any death scene where law enforcement requests the Medical Examiner's presence. A Medical Examiner is available to respond 24 hours/day, 7 days/week and 365 days/year.

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure
ACTUAL GOAL DATE

Objective Name		Owner(s)
Evaluate Laboratory Case Input and Output		George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages
Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
		Parent Objectives
Measures		Owner(s)
Ratio of Toxicology cases completed to cases received.		Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages
Arithmetic ratio of the number of total cases completed versus the number of cases received		
Performance Graph		Initiatives Linked To Measure
		Owner(s)
Child Measures Linked To Measure		
		ACTUAL GOAL DATE



Objective Name	Owner(s)
Medical Examiner Release Time (hours) (PS 1-2)	Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages
Initiatives Linked To Objective	GrandParent Objectives
Parent Objectives	
Measures	Owner(s)
Medical Examiner Release Time	Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages
Monthly average time (hours) for body processing	
Performance Graph	Initiatives Linked To Measure
Child Measures Linked To Measure	
<div style="float:right;"> ACTUAL GOAL DATE </div> <div style="clear:both;"></div>	

Medical Examiner Release Time (hours)

Monthly Average (hours)
 Goal
 Trend

↓ good direction updated: 7/17/2006

Learning and Growth

Objective Name	Owner(s)
Web enabled 24 Hr Medical Examiner information (PS1 - 7)	Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

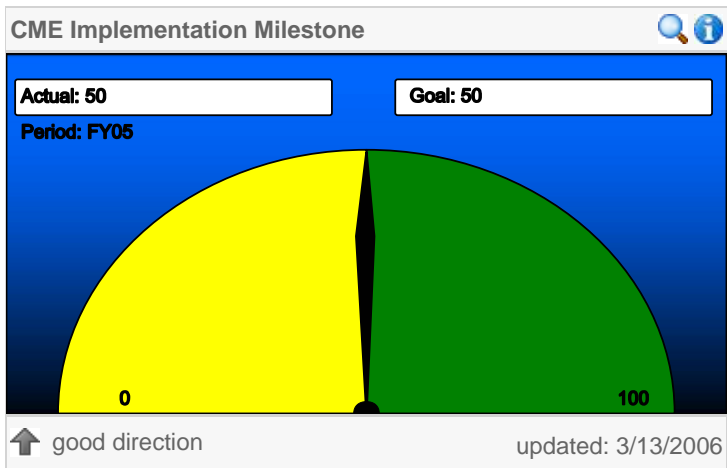
Measures	Owner(s)
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CME Implementation (Percent Complete)Jorge Rivera-Morales Marie Alexander Bruce Hyma Xavier Valdes-Pages

Acquisition, Implementation, Staff Training and Data conversion from previous system. The web-enabled case management system (CME) currently integrates ME functions across administration, investigations, medical staff, records, forensic imaging, toxicology, and the morgue. The current goal is to provide access to law enforcement agencies, criminal justice and legal communities. Acquisition and implementation of the LIMS system will complete technological integration bringing laboratory information online.

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure			
	ACTUAL	GOAL	DATE



Objective Name	Owner(s)
Provide medicolegal death investigation and forensic photography seminars (PS1-7)	Marie Alexander George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages Medical Examiner

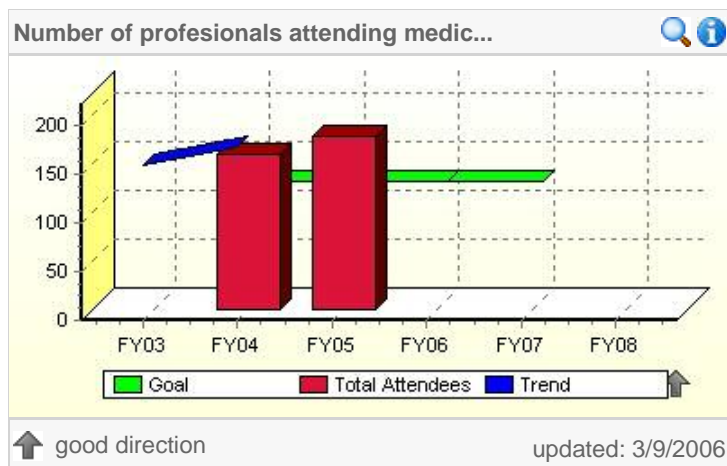
Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
Number of professionals attending medical examiner seminars.	Marie Alexander Bruce Hyma Elinor Lieberman Jorge Rivera-Morales Xavier Valdes-Pages

The Medical Examiner department offers intensive, 40-hour seminars in death investigation and forensic photography for law enforcement, medical, and legal professionals from Miami-Dade County and outside agencies.

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure
ACTUAL GOAL DATE

Objective Name	Owner(s)
Expand awareness of death investigation processes (PS1-7)	Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Initiatives Linked To Objective	Owner(s)
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GrandParent Objectives

Parent Objectives

Measures	Owner(s)
Training activities for public safety agencies and the community	Marie Alexander Xavier Valdes-Pages Bruce Hyma Jorge Rivera-Morales
Medical Examiner staff provide training activities for public safety agencies, educational and community institutions.	

Performance Graph

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure
ACTUAL GOAL DATE

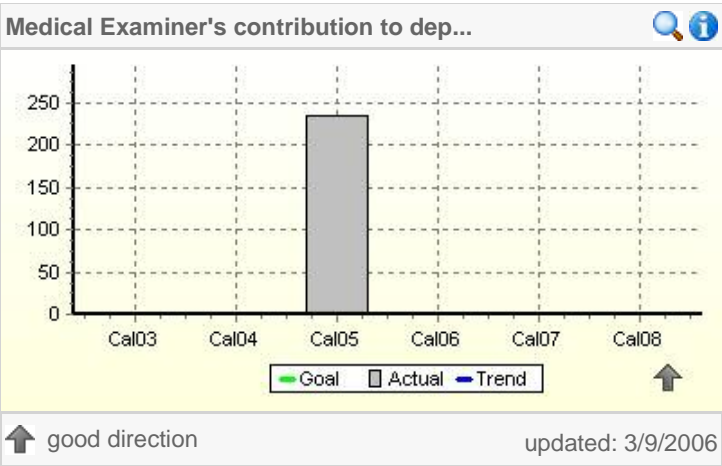
Objective Name	Owner(s)
Medical Examiners contribute to law enforcement and support the judicial process (PS5-1).	Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
Medical Examiner's contribution to depositions, pre-trial meetings/conferences and trials.	Marie Alexander Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages
Medical Examiners are subpoenaed as expert witnesses in criminal and civil litigation. They must be prepared to give testimony in depositions and at trial in state and federal court. The preparation process involves pre-trial meetings/conferences with plaintiff and defense council.	

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure
ACTUAL GOAL DATE